

CUSTOMER SUCCESS



Care Communications

Care Communications provides solutions in data quality and health information management. They work with hospitals and health care systems, physician practices, cancer centers and reporting agencies, and medical research organizations.

Challenges

- Late timesheets & expense reports
- Slow turnaround
- Manual paper-based process

Requirements

- Automated workflow
- Streamlined processes
- Integration with Microsoft Dynamics GP

Solution

Implementing Paramount WorkPlace Expense and Project Timesheet integrated with Microsoft Dynamics GP and adding custom enhancements.

- Paramount WorkPlace provided a complete solution to track time and expenses by project/client and the number of items processed by each employee for the time reported in the transaction.

Benefits

- ✓ Reduced stress on managers
- ✓ Streamlined Time
- ✓ Quick billing turnaround
- ✓ ERP integration
- ✓ Increased efficiency
- ✓ Robust solution
- ✓ Streamlined Expense

Care Communications Managers were pleased with the new processes for time and expense approvals. Frohmund Burger, Senior Accountant noted "Managers love it! The emails are easy to approve or reject, and there has been great feedback from upper management." Because of Paramount WorkPlace, managers can be notified quickly and can make changes easily.