

CUSTOMER SUCCESS



McCue



McCue is a global-industry leader in damage prevention equipment. Their product and service lines include bumpers, cart corrals in parking lots, floor mounted rails, and the design of customized damage protection plans for stores.

Challenges

- No tracking or audits of requests & approvals
- Maverick spending
- Manual process
- Lack of visibility

Requirements

- Audit capabilities
- Automated
- Customizable
- Integrated with Microsoft Dynamics GP

Solution

Implementing Paramount WorkPlace Requisition with its seamless integration with Microsoft Dynamics GP.

- Paramount WorkPlace provided an automated requisition solution with visibility to budgets and status of the requisitions in the purchasing process.
- Applied routing rules that only allowed purchases within the requester's department without extra approvals. Allowed for approval by exception rather than scrutinizing requisitions individually.

Benefits

- ✓ Workflow visibility
- ✓ Improved purchase tracking
- ✓ Exception-based approvals
- ✓ Increased Efficiency
- ✓ Streamlined Requisitions
- ✓ ERP Integration
- ✓ Total cost savings

McCue is able to control budgets and foresee spending. With the added capability to track purchases by vendor, purchasing managers have obtained better terms from suppliers. The in-line attachment of quotes gives approvers key information to verify requests, and the electronic flow allows approvals to move faster through the process.

"The ability to generate reports on spending against budgets has allowed for more intelligent decisions," said Carlos Cabrera, IT Manager. The tracking of spending allows concise allocations of yearly budgets.