

# CUSTOMER SUCCESS



## Memorial Hospital



Memorial Hospital of Sweetwater County is entering a new era in healthcare with an 80,000 square foot Medical Office Building and Cancer Treatment Center. They deliver quality care with the newest technology.

### Challenges

- System failures
- Limited access to information
- High error frequency
- Interruptions in workflow

### Requirements

- Easy for Staff
- Reduce Costs
- Minimize errors and interruptions

### Solution

Implementing Paramount WorkPlace Requisition with PunchOut Capabilities.

- Paramount WorkPlace provided a requisition solution that allowed access to accurate budget reporting and transparency, tailored to their specific business processes associated with requisitions and Binary Stream.
- Memorial Hospital's processing time for requisitions has been dramatically reduced; great for staff and vendors.

### Benefits

- ✓ Less headaches
- ✓ Time savings
- ✓ Reduced errors
- ✓ Accurate budget reporting
- ✓ Visibility and transparency
- ✓ Reduced internal costs
- ✓ Materials Management Integration
- ✓ ERP integration

Since implementation of WorkPlace, Memorial Hospital has seen improvement in budgeting processes as well as a large decrease in data entry errors. With budget information readily available, decision making has also improved. Now, the hospital's processes have complete visibility of their spending and cost centers.

"Binary Stream is our main system for materials management; the integration between the two solutions just adds to our efficiency level," said Teralee Aubrey, Director of Materials Management.