

CUSTOMER SUCCESS



Petroleum Equipment Service



Petroleum Equipment Service is an organization that provides installation, service, and maintenance to gasoline and diesel dispensers, including point of sale systems, tank monitoring equipment, and submersible pumps.

Challenges

- Lack of visibility on pending expenses
- Manual and duplicate expense entry
- Lost receipts and delays in reimbursements
- Inadequate auditing

Requirements

- Automation of expense processing
- User accountability
- Integrate with Sage 300

Solution

Implementing Paramount WorkPlace Expense with its seamless integration with Sage 300.

- Paramount WorkPlace provided an integrated expense solution that was easy to use and allowed management to have transparency of information that included detailed logs, and questionnaires to gather specific information about expense lines.
- The ability to capture receipts as attachments to the expense sheet solved the problem of lost receipts. Having those receipts easily available to the approvers provided much needed visibility to the expenses.

Benefits

- ✓ Visible workflow
- ✓ Easy to use
- ✓ Less discrepancies
- ✓ Streamlined Expense System
- ✓ Detailed audit reports
- ✓ Direct integration with Sage 300

Adam Desfosses, Business Manager recalls his first impression of WorkPlace as, “[It’s] Easy. It doesn’t get much simpler, you just insert expenses and hit submit.”

Management appreciates the transparent nature of the system in terms of the audit features, approval workflow, and questionnaire for expense line items. The sales team has been equally as pleased with Paramount WorkPlace. Desfosses says, “I don’t have a single employee who can’t use WorkPlace.”