

CUSTOMER SUCCESS



Tampa Port Authority



Tampa Bay's Port is Florida's Largest Cargo Port. From a wide-ranging cargo mix to its cruise passenger popularity to repair of ships, the Port of Tampa is a diverse seaport.

Challenges

- Lack of control
- Manual and inefficient requisition process
- Two separate systems to manage and report
- No easy way to audit and access information

Requirements

- Track spending and budgets
- Job cost solution
- Integrate with Microsoft Dynamics GP

Solution

Implementing Paramount WorkPlace Requisition and Expense with its seamless integration with Microsoft Dynamics GP and KEY2ACT Job Cost

- Paramount WorkPlace provided a solution for their purchasing, expense and project needs which provided a single point of entry and access to information throughout the organization.
- Approval process with multiple levels of approval based on the requisition and expense sheet details. Approvers receive notifications and reminders to keep requests moving through the system.

Benefits

- ✓ Accurate tracking of inventory investments
- ✓ Synchronize procurements with KEY2ACT Job Cost
- ✓ Streamlined purchasing and reporting
- ✓ Accurate financial reports
- ✓ Time savings throughout workflow
- ✓ Automation
- ✓ Flexibility
- ✓ ERP integration

"It was a significant change for us going from paper to electronic, primarily in the approval process. Now, the only thing that could hold us up is if someone just doesn't happen to check their email. Time is always a major factor, especially for an organization like ours." said Chief Information Officer, Ken Washington.

Tampa Port Authority can now automate workflows and adapt to a constantly changing market. Washington reiterated the benefits, "For us, it just made things a lot smoother, we use WorkPlace religiously."