

CUSTOMER SUCCESS



Toronto Zoo



The Toronto Zoo is a dynamic and exciting action centre that inspires people to love, respect and protect wildlife and wild spaces. The Zoo has over 5,000 animals representing over 500 species.

Challenges

- Difficulty locating paper requisitions
- Continued accumulation of requisitions
- No way to prioritize requisitions
- Lack of process for out-of-office approvals

Requirements

- Centralized system
- Automation
- Reduce waste
- Integrate with Microsoft Dynamics GP

Solution

Implementing Paramount WorkPlace Requisition with its seamless integration with Microsoft Dynamics GP.

- Paramount WorkPlace provided an ecological friendly requisition solution with flexible and robust approval workflow processes. Allows the appropriate management level to receive to the requisition based on the type and value of the request. After review and approval automatically sends to the proper service unit.
- Seamless integration with their ERP to execute management of their requisitions, approval coordination, multi-currency needs, and detailed tracking.

Benefits

- ✓ Automated requisitions
- ✓ Flexible approval process
- ✓ Real-time budget visibility
- ✓ Multi-currency
- ✓ Centralized system
- ✓ ERP integration
- ✓ Paperless requisitions

“WorkPlace streamlined our entire purchase and service requisitioning process,” Charles Duncan, Manager of Computing & Telecom said. The easy access to Paramount WorkPlace and multi-currency capabilities have been a tremendous benefit for the Zoo. “We now have the capability to track requisitions against cost center budgets, and receive warnings if something is over budget and then route for approval based on a requisition line item exceeding the budget,” said Duncan.